



Dear Customer,

In an effort to streamline invoicing for both Harris and its customers alike, Harris is offering a reduction in next year's Software Maintenance cost. Any customer who is currently on a monthly billing cycle (12 invoices a year) and would be interested in moving to an annual cycle (one invoice per year) will receive a 50% reduction on the next scheduled increase.

The cycle switch will be at our customer's convenience and will coincide with either the next invoice, the next calendar year, or with the beginning of the organization's next fiscal period.

The reason behind this offer is one of simplicity. Harris is attempting to streamline in-house processes; by reducing the number of invoices created each month, there will be a reciprocal reduction in both materials and person hours spent creating them.

Should this offer suit your organization, please fill out the information below and return the form to Chad Boode in the Harris Finance Department.

Should you have any further questions or concerns, please don't hesitate to contact Chad Boode using one of the methods outlined below.

Contact Name: SANDRA J. She ItON

Annual Cycle start date: <u>January 1 thru December</u> 31, 2006

Signature: Sandra J. Shelton

Hopefully this initiative will be well received and will benefit all parties. Thank you for considering this offer.

Regards,

Cb

Chad Boode

Account Clerk

HARRIS

Phone: (613) 226-5511 ext. 2200 Fax: (613) 226-3377 Email: choode@harriscomputer.com 1 Antares Drive, Suite 400 Ottawa, Ontario, Canada K2E 8C4 This message and any attachments are confidential to the ordinary user of the e-mail address to which it was addressed and may also be privileged. If you are not the addressee you may not copy, forward, disclose or use any part of the message or its attachments and if you have received this message in error, please notify the sender immediately by return e-mail and delete it from your system. The sender does not accept liability for any errors or omissions in the context of this message that arise as a result of internet transmission. Any opinions contained in this message are those of the author and are not given or endorsed by the Harris company or office through which this message is sent unless otherwise clearly indicated in this message and the authority of the author to so bind the Harris entity referred to is duly verified.

Due to County Budget Process - one year would be only funding guaranteed. Thanks,



Harris Computer Systems
1 Antaries Dr., Suite 400, Ottawa, Ontario K2E 6R3 (613) 226-5511 Fax: (613) 226-3377

Maintenance Agreement

	(companson or A	nnuai vs.	Monthly billing cycle)		
BILLING ADDRESS				EQUIPMENT LOCATION	
Jefferson County Auditor				SAME	
County Courthouse 300. E. Main Street					
Madison					· · · · · · · · · · · · · · · · · · ·
47944					
			;		
Contact	Sandra Shelton			Contact	
Telephon	e 812 265 8907			Telephon	
				reseption	·
Item	Description	Qty	Annual Support	t to-	Total Annual Suppor
	3% increase (annual cycle)			3	
	OWFUND-S; 12 months	1	\$6,093.00	}	\$6,093.00
	OWPAY-S; 12 months	1	\$6,093.00		\$6,093.00
	OWTR-S; 12 months	1.	\$4,165.00		\$4,165.00
	Total			1	\$16,351.00
	6% increase (monthly cycle)				7.0,00.00
	OWFUND-S; 12 months	1	\$6,271.00		\$6,271.00
	OWPAY-S; 12 months	1	\$6,271.00		\$6,271.00
	OWTR-S; 12 months	1	\$4,287.00	·	\$4,287.00
	Total		V-1,201.00		\$16,829.00
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HARRIS

1 Antares Drive, Suite 400 Ottawa, Ontario, K2E 8C4 Phone: 613-226-5511

Fax: 613-226-3377

Email: support@harriscomputer.com

eSupport Website: http://support.harriscomputer.com

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TO:

Sandra Shelton

FROM: Chad Boode

FAX NO:

812-265-8955

Date: September 20, 2005

Sandie.

Attached are the maintenance dollar comparison and the letter of interest in moving to an annual billing cycle.

Thank you,

Сb

Chad Boode

Account Clerk

HARRIS

Phone: (613) 226-5511 ext. 2200 Fax: (613) 226-3377 Email: cboode@harriscomputer.com 1 Antares Drive, Suite 400 Ottawa, Ontario, Canada K2E 8C4 This message and any attachments are confidential to the ordinary user of the e-mail address to which it was addressed and may also be privileged. If you are not the addressee you may not copy, forward, disclose or use any part of the message or its attachments and if you have received this message in error, please notify the sender immediately by return e-mail and delete it from your system. The sender does not accept liability for any errors or omissions in the context of this message that errise as a result of internet transmission. Any opinions contained in this message are those of the author and are not given or endorsed by the Harris company or office through which this message is sent unless otherwise clearly indicated in this message and the authority of the author to so bind the Harris entity referred to is duly verified.